

# THAKUR PANCHANAN MAHILA MAHAVIDYALAYA

## COOCH BEHAR

**OFFICE OF THE PRINCIPAL**  
[A Govt. Aided Degree College permanently  
affiliated to the Cooch Behar Panchanan  
Barma University and enlisted under Sec. 2(F)  
and 12(B) of the UGC Act]



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## Students' Feedback Analysis Report 2022-2023

Internal Quality Assurance Cell

Thakur Panchanan mahila Mahavidyalaya, Cooch Behar

### Report of the Coordinator

1. Introduction: Internal Quality Assurance Cell of Thakur Panchanan Mahila Mahavidyalaya has obtained feedback from the students in 2022-2023. The target group was the students of 2<sup>nd</sup>, 4<sup>th</sup> and 6<sup>th</sup> semester students. Special care was taken to ensure obtaining feedback from the outgoing students.

2. Mechanism: Feedback forms were printed and distributed among all the departments. Each department encouraged the students to give their valuable feedback. The feedback forms with responses were collectively received and analysed by IQAC.

### 3. Response Summary:

Total Respondents: 385

Students answered ten questions. Four of the questions were meant to gauge the satisfaction level of the students on a scale of 1 to 10. The responses were grouped into three categories: Dissatisfied (1-3), Satisfied (4-7) and Highly Satisfied (>7).

	Dissatisfied (1-3)	Satisfied (4-7)	Highly Satisfied (>7)
Q1	2	40	343
Q2	4	37	344
Q5	13	168	204
Q8	31	89	265

	Yes	No
Q3	381	4
Q4	368	17
Q6	303	82
Q7	366	19
Q9	298	87
Q10	361	24

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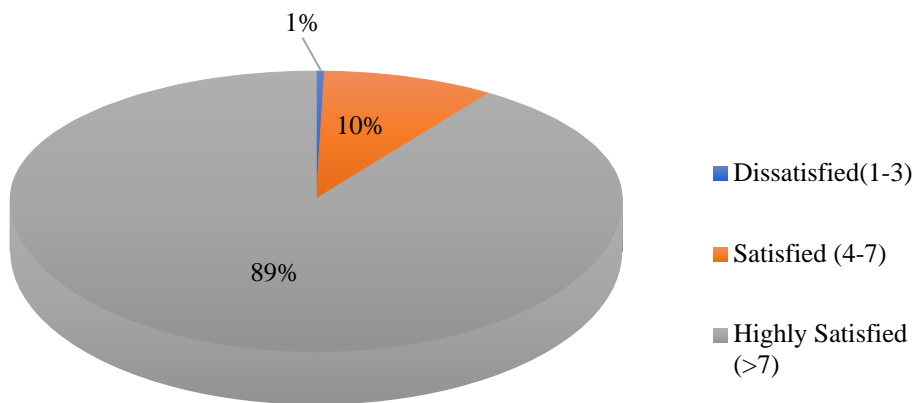
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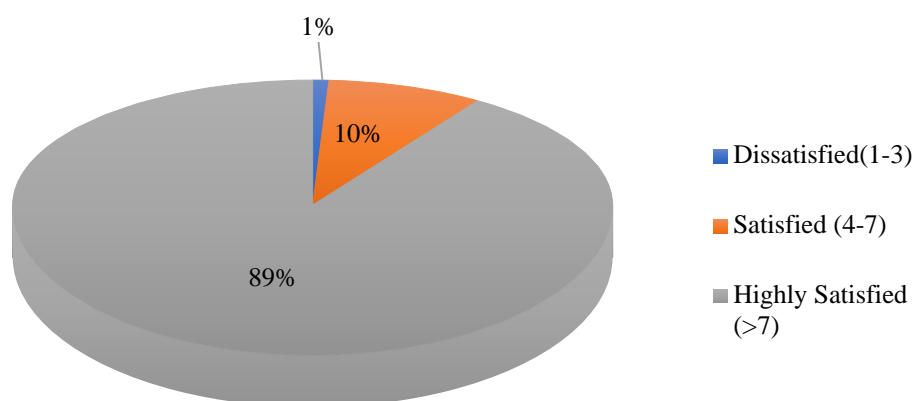
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4. Analysis: The responses are represented in pie-charts for analysis.

### 1. Overall learning experience in the institution



### 2. Departmental support for holistic growth



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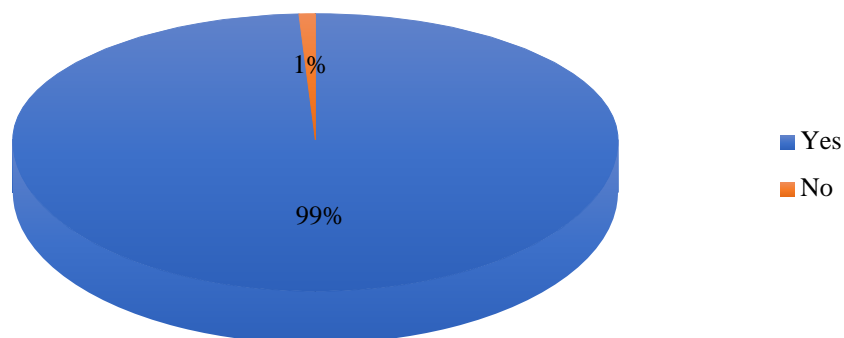
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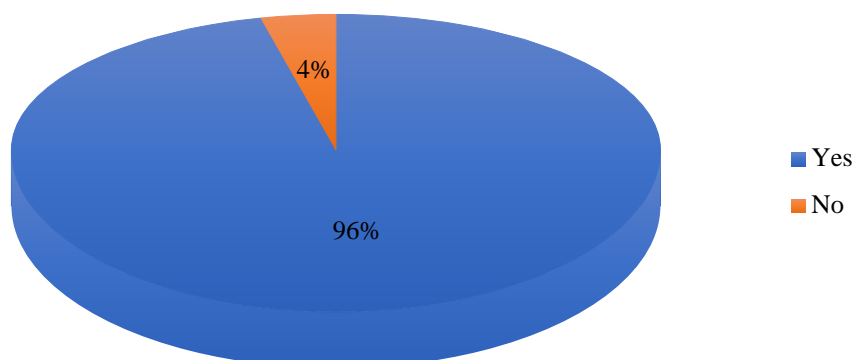


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### 3. Availability of teachers in the college during working hours



### 4. Accessibility of the teachers beyond campus



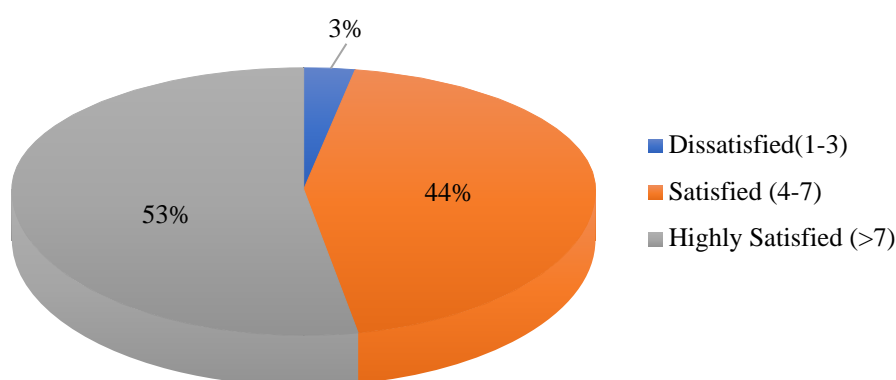
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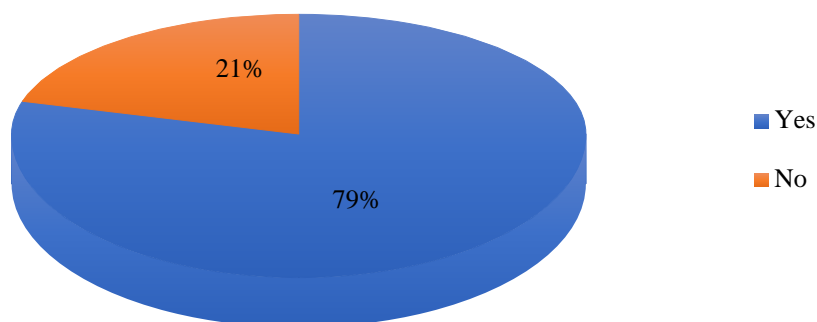


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## 5. Support provided by the college library



## 6. Behaviour and support of library staff



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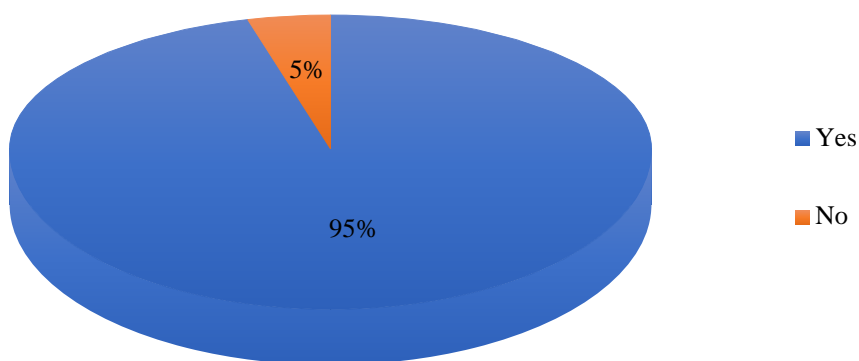
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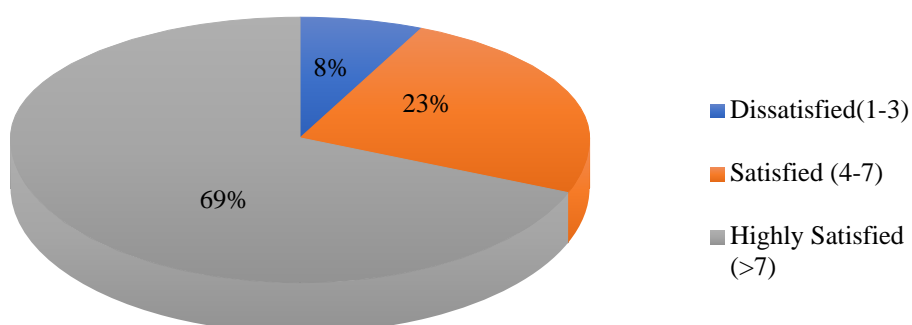


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### 7. Support of the office staff for different scholarship programs



### 8. Overall support provided by the college office



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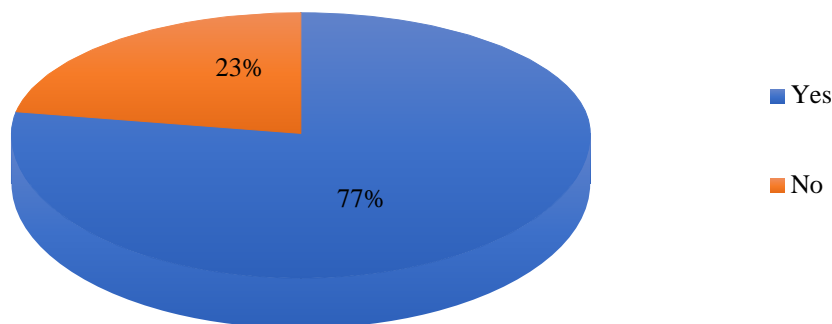
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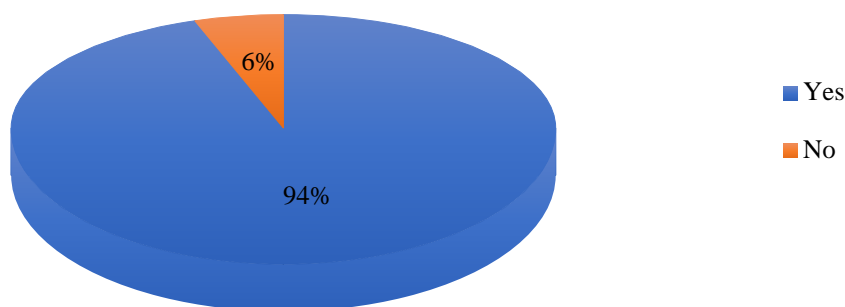


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### 9. Amenities available in the college



### 10. Support of college authority when in distress



5. Observation: It is observed that the satisfaction level of the students in all the parameters is quite high. Most of the students are highly satisfied with the overall learning experience, support from the department, library and the office. However, the percentage highly satisfied students is comparatively low in regard to library. The resources of the library should be enriched. There is room for improvement in the support of the library staff, office staff and amenities available in the campus.

6. Acknowledgement: IQAC appreciates the spontaneous participation of the students and active engagement of all the IQAC members in preparing the questionnaire, distributing, collecting and analysing the feedback.